Go to https://www.psiexams.com/arin If they don't have an account, click on the "Sign Up" button. **NEVER SEND THE CANDIDATE TO THE STATE Full Client Name** Arkansas Insurance Department Acronym AID File Type Import UCS Scheduling Platform Candidate ID Type AR IN ID Number Address 1200 West Third Street, Little Rock, AR 72201-1904 Telephone N/A Fax N/A Web address www.insurance.arkansas.gov 1-833-518-7458 **PSI Candidate Service #** Exam Titles/Testing Time/#of items •AR Life - General Knowledge/90 minutes/50 questions Specific Content/60 minutes/30 questions AR Health General Knowledge/90 minutes/50 questions Specific Content/60 minutes/30 questions AR Property/Casualty - Property General Knowledge/80 minutes/50 questions - Casualty General Knowledge/80 minutes/50 questions AR Personal Lines General Knowledge/130 minutes/75 questions Specific Content/80 minutes/25 questions •AR Title/150 minutes/60 questions •AR General Adjuster/90 minutes/25 questions AR Property Adjuster/90 minutes/25 questions •AR Casualty Adjuster/90 minutes/25 questions AR Worker's Compensation Adjuster/90 minutes/25 questions •AR Crop Hail/90 minutes/25 questions •AR Surplus Lines/120 minutes/50 questions In addition to the number of examination items specified in the "Examination Content Outlines", a small Pretest Items number (5 to 10) of "experimental" questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. AR Insurance Exam Type **Notes APPOINTMENT REQUIREMENTS** The state of Arkansas issues a permanent producer license. Licensees are required to carry this license and maintain accurate records of the insurance companies that have appointed them. An insurance company has fifteen (15) calendar days to submit the producer's appointment to the Arkansas Department of Insurance. This 15-day submission will begin either from the day the insurance company signs a contract with the producer, or, upon the insurance company's receipt of the first piece of business from the producer. A licensee who receives a permanent producer license should advise each company he/she wishes to represent of his/her qualifications and standing and ask for appointment. Arkansas insurance companies can now submit the Arkansas Request for Appointment form for each producer they certify via www.nipr.com. A paper form can also be found on www.insurance.arkansas.gov but it is recommended that they submit electronically. All appointments, Life and/or Health authorities, Property and Casualty are renewed annually on June 1. The payment of the appointment renewal fee is the responsibility of the insurance company. **Application Processing** Application Processor applies exam payments if they are mailed or faxed in. CD must be approved with the state board FIRST. **Processing Time** Mail – up to 10 business days; Fax – up to 4 business days **Application Processor** AR. ApplicationProcessor@psionline.com Name/Address Changes CSR can make minor changes. Changes due to divorce/marriage - CD must send supporting documentation for Application Processor to enter. (Example: Divorce Decree for divorce, Marriage License for marriage) Languages Available English

AR Insurance candidates should do the following:

ESL Accommodation	If English is not your primary language and you are taking the English version of the examination), you may
	qualify for additional time for your test by requesting an ESL authorization from PSI, specifically time and a half. Please follow the instructions on the Special Arrangement Request Form at the end of the Candidate Information Bulletin.
	Include:
	- A personal letter requesting the authorization; and
	- A letter from your English instructor or sponsoring company (on company letterhead), certifying that
	English is not your primary language.
	MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE REQUESTING EXAMINATION ACCOMMODATIONS
Eligibility Criteria	Candidate must be approved by the board.
Eligibility Period	Candidates must pass the examination within ninety (90) days of the date of issuance of the original
	approval date.
Payment Payable to	PSI
Fee	AR Life - \$50 AR Health - \$50
	*Combinations: Life and Health can be taken together.
	AR Property/Casualty - \$50
	AR Personal Lines - \$50
	*Property/Casualty and Personal lines cannot be taken with any other exam.
	AR Title - \$50
	AR General Adjuster - \$40
	AR Property Adjuster - \$40
	AR Casualty Adjuster - \$40 AR Worker's Compensation Adjuster - \$40
	*Any three (3) Adjuster exams can be taken together.
	AR Crop Hail - \$50
	*Crop Hail CAN ONLY be taken with Life or with Health, but not with any other exam.
	AR Surplus Lines - \$50
	*Surplus Lines CANNOT be taken with any other exam.
Payment Type	Pay by credit card, company check, money order or cashier's check, made payable to PSI. Please note your
Danahadula Bulan	Social Security Number on your check. Cash and personal checks are not accepted.
Reschedule Rules	You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received two days (48 hours) prior to the scheduled examination date.
ADA/Exam Accommodation Approval	A candidate with a disability or a candidate who would otherwise have difficulty taking the examination
	must follow the link and instructions on the Special Arrangement Request Form at the end of the Candidate
	Information Bulletin.
	You are required to submit documentation from the medical authority or learning institution that rendered
	a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist
	and include the following:
	Description of the disability and limitations related to testing
	Recommended accommodation/modification
	Name, title and telephone number of the medical authority or specialist
	Original signature of the medical authority or specialist
	MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE REQUESTING EXAMINATION
	ACCOMMODATIONS
Out of State Testing  Test Center or Remote Proctoring	PSI has examination centers in many other regions across the United States. You may take this examination
	at any of these locations. Once you have paid for the examination, enter your zip code and a list of the
	testing sites closest to you will appear.  Please also make note that candidates will be able to take the OR Insurance exams at a test center or via
rest center of Kemote Proctoring	remote proctoring. When scheduling candidates you will be able to select the option the candidate wants.
	remote proctoring. When seneduling candidates you will be able to select the option the candidate walles.
	Places select a delivery made for scheduling
	Please select a delivery mode for scheduling ×
	Delivery mode
	Delivery mode
	○ Test Center <b>②</b>
	○ Remote Online Proctored Exam <b>②</b>
	Cancel Continue
	If the candidate selects Remote online proctoring you will need to select Country and time zone before
	proceeding to selecting a test date.
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	WA Property and Casualty Producer Combo  Froctored Exam
	WA Property and Casualty Producer Combo (195 minutes)  Select Language   English   En
	Please Select Your Exam Language
	Click here to override Schedule rules
	Country Timezone
	Select ▼Select ▼
Paper/Pencil	Yes
Bring to test center	Candidates must register for the exam with their LEGAL first and last name as it appears on their
	government issued identification. All required identification below must match the first and last name
	under which the candidate is registered. Candidates are required to bring two (2) forms of valid (non-
	expired) signature bearing identification to the test site. If the candidate fails to bring proper identification
	or the candidate names do not match, the candidate will not be allowed to test and their examination fee
	will not be refunded.
	PRIMARY ID (photograph and signature, not expired)
	■ Government-issued Driver's License
	• U.S. Dept. of State Drivers License
	U.S. Learner's Permit (plastic card only with photo and signature)
	National/State/Country Identification Card
	• Passport
	Passport card
	• Military ID
	Military ID for spouses and dependents
	Alien Registration Card (Green Card, Permanent Resident Visa)
	SECONDARY ID (signature, not expired)
	• U.S. Social Security Card
	Debit (ATM) or Credit card
	Any form of ID on the Primary list
Remote Testing	Only one (1) ID is required.
	• You must provide proof of prelicensing education for every attempt taken of the examination. Pre-
	licensing Course completion certificates are valid for 2 years. Prelicensing is required for the following
	exams. Adjusters do not need to show proof of prelicensing education.
	- Life
	- Accident, Health, Sickness
	- Casualty (Including Commercial Lines)
	- Property (Including Commercial Lines)
	- Personal Lines (Property and Casualty; No Commercial Lines)
	If the ID presented has an embedded signature that is not visible (microchip), difficult or impossible to read,
	the candidate must present another form of identification from the Primary ID or Secondary ID list that
	contains a visible signature.
Open Book Exam	No
Calculator Allowed	No
Reference Materials Given at Site	None
Passing Score	70 % each exam
Cut score	N/A
Veteran's Preference Points	N/A
Score reports	A score report will be emailed to the candidate. Nothing will be handed out at the test site.
Dup Score Report Fee	Free by mail (5 to 7 business days), \$40 expedited fee (2 - 3 business days)
Fingerprint Info	N/A

Licensing instructions	Individuals who wish to obtain an insurance license in the state of Arkansas must:
	1. Complete Prelicensing Education Course. Applicants must possess a certificate of completion of
	prelicensing education before they may take the licensing examination. Adjusters are not required to show
	proof of prelicensing education.  2. Complete the Electronic Recident Licensing at www.pipr.com and pay the \$20 application for to NIPP.
	<ol> <li>Complete the Electronic Resident Licensing at www.nipr.com and pay the \$20 application fee to NIPR.</li> <li>Complete the Criminal Background Check on line at https://www.ark.org/background-</li> </ol>
	check/index.php/home/index/aid.
	4. Your application will be reviewed for completeness and errors by AID.
	5. Upon approval to test, you will receive an email confirmation from PSI.
	6. 24 hours after successfully passing the examination, you may print your license. Go to www.nipr.com.
	Candidates should contact the Arkansas Insurance Department with questions about obtaining or
	maintaining a license only after the examination has been passed.
Nonresident License Applications	Information on obtaining a nonresident license is available on the Arkansas Insurance Department's Web
Procedures	page at www.insurance.arkansas.gov, or by calling the Department at (501) 371-2750.
	Applicants are not required to provide a clearance letter if they hold a license from another state and are
	moving to Arkansas. They should contact the Arkansas Department of Insurance via email to determine
	whether or not they must take an examination.
Surplus Lines Even and Linesian	Applicants must:
Surplus Lines Exam and Licensing Requirements	Applicants must:  • Be currently licensed with Multi-line authority (Property and Casualty) in Arkansas or another state for at
	least three (3) years
	• File the required surety bond in the amount of \$50,000
	Be deemed by the Commissioner to be competent and trustworthy
	• Complete and submit the proper application that requires documentation of the applicant's affiliation
	with a licensed Arkansas broker firm or corporation. Applicants may now obtain this form online and
	submit via www.nipr.com and send the license fee to the PSI.
	■ Pass the Arkansas Surplus Lines examination
Retest fee	AR Life - \$50
	AR Health - \$50
	*Combinations: Life and Health can be taken together.
	AR Property/Casualty - \$50 AR Personal Lines - \$50
	*Property/Casualty and Personal lines cannot be taken with any other exam.
	AR Title - \$50
	AR General Adjuster - \$40
	AR Property Adjuster - \$40
	AR Casualty Adjuster - \$40
	AR Worker's Compensation Adjuster - \$40
	*Any three (3) Adjuster exams can be taken together.
	AR Crop Hail - \$50
	*Crop Hail CAN ONLY be taken with Life or with Health, but not with any other exam.
	AR Surplus Lines - \$50
	*Surplus Lines CANNOT be taken with any other exam.
Retest procedure	• Candidates may take the examination(s) a maximum of three (3) times within the ninety (90) day permit
	period.
	• Candidates who do not pass the examination within ninety (90) days, or who do not pass the examination
	after three attempts, must wait four weeks and repeat the entire process of applying for the approval to
	test.
Exam review	PSI, in cooperation with the AID, will be consistently evaluating the examinations being administered to
	ensure that the examinations accurately measure competency in the required knowledge areas. While
	taking the examination, examinees will have the opportunity to provide comments on any questions, by
	using the comments key on the keyboard. These comments will be analyzed by PSI examination
	development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. This is the only review of examination materials available to candidates.
	comments are reviewed. This is the only review of examination materials available to candidates.
Practice Exams Offered	Yes - online at www.psiexams.com. You may take the practice exams an unlimited number of times: you
	will need to pay each time.
Support modes	N/A
Support email	psi.insurance@psionline.com
Email Response Time	Up to 48 hrs
Scheduling modes	Phone, PSI website
Scheduing Website	UCS- https://www.psiexams.com/arin
Information Links	National Insurance Producer Registry (NIPR)
Created Date	4/5/2019
Modified Date	6/22/2021
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