

CISA/CRISC/CISM/CGEIT Scheduling Guide

To be eligible to take the [CISA](#), [CRISC](#), [CISM](#) or [CGEIT](#) exam, candidates must first register. Further details regarding the exams can be found in the [Exam Candidate Information Guide](#). Once you have registered and paid for the exam you will receive a notification by email that you are eligible to schedule your appointment. Please follow the below instructions to schedule or reschedule your exam appointment.

- [Scheduling](#)
- [Rescheduling](#)
- [Cancelling](#)
- [Print/View Exam Acknowledgement](#)
- [PSI Contact Information](#)

Scheduling

1. To schedule your exam please log-in to your ISACA profile at www.isaca.org/MyISACA and click on the “Certifications & CPE Management” tab. Scroll down until you find the exam that you registered for.

MY ISACA DASHBOARD

My ISACA Profile NONMem Tester1
ZZ08MO
testuser1@isaca.org

Membership Professional Member
Membership through 31 December 2019

Certification

	CISA Certified through 31 December 2019	CISA Balance Due: \$ 45.00
	CISM Certified through 31 December 2019	CISM Balance Due: \$ 25.00
	CRISC Certified through 31 December 2019	CRISC Balance Due: \$ 45.00

Membership Balance Due: \$ 135.00
Sacramento Chapter Balance Due: \$ 35.00

Total Balance Due: \$ 285.00

Print Invoice **Renew Now**

If you feel you are receiving this Renew Now message in error, please Click here.

CERTIFICATIONS & CPE MANAGEMENT

CISA EXAM STATUS: Exam Registrant (30 Jul 2019 - 29 Jul 2020)

SCHEDULE YOUR EXAM

2. Click on the Schedule Your Exam button.

3. You will be taken to the PSI scheduling platform.

psi Contact Us FAQ English

CARRIEQA LARSON

Welcome CarrieQA Larson

Ready for Schedule

Certified in Risk and Information Systems Control (CRISC) - Ready to Schedule

Schedule Exam

View Details

© 2000 - 2017 PSI - All Rights Reserved.
Version 0.23.04

4. Select
Schedule
Exam.

Please select a delivery mode for scheduling

Delivery mode

☐ Test Center

☐ Remote Online Proctored Exam

Cancel

Continue

5. Select your
delivery
mode: In-
Person Test
Center or
Online
Remote
Proctored.
Click
Continue.

psi Contact Us FAQ English

CARRIEQA LARSON

SCHEDULE EXAM

Certified in Risk and Information Systems Control (CRISC)

☒ Certified in Risk and Information Systems Control (CRISC) (240 minutes)

Select Language English

Please Select Your Exam Language

☐ Click here to override Schedule rules

Find Test Location

Have a Test Center Code?

Country United States of America

Enter City / Postal Code 1500 E 89th Terrace, Kansas

Preferred Month May 2019

Exam Details

Exam Certified in Risk and Information Systems Control (CRISC)

ISACA_IMIS_QA053019C

ID

Candidate CarrieQA Larson

Duration 240 Minutes

6. Select the
correct exam
language
from the
drop-down
menu.

https://home.pseams.com/#/scheduling/schedule-test-eligibility/Codes:NBVUPCS/testCode:SBFGKXW/redirectTo:dashboard/activeDeliveryMode:EC0101

Find Test Location

[I have a Test Center Code](#)

Country

United States of America

Enter City / Postal Code

7319 W 81st St, Overland Park

Preferred Month

June 2019

Search Exam Center

7. Enter your preferred country, city or postal code, and month. Click Search Exam Center.

Search Exam Center

Exam Center Address

Distance

First Available Date

1. OVERLAND PARK

8001 College Blvd Suite 285 Overland Park KS US 66210

4.4 miles

19 June 2019

June 2019

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Available Start Time(s) for 19 June 2019

08:00 AM 01:00 PM

Available Dates Selected Date

2. Olathe - Kansas City Aviation Center.*

15325 South Pflumm Bldg #1 Johnson Co. Executive Airport Olathe KS

11.72 miles

19 June 2019

8. Click your preferred exam location from the search results to view the available dates and times.

Search Exam Center

Exam Center Address

Distance

First Available Date

1. OVERLAND PARK

8001 College Blvd Suite 285 Overland Park KS US 66210

4.4 miles

19 June 2019

June 2019

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Available Dates

Selected Date

Available Start Time(s) for 29 June 2019

08:00 AM

01:00 PM

2. Olathe - Kansas City Aviation Center.*

15325 South Pflumm Bldg #1 Johnson Co. Executive Airport Olathe KS

11.72 miles

19 June 2019

9. After choosing a location, select the date and time of your choice.

15325 South Pflumm Bldg #1 Johnson Co. Executive Airport Olathe KS US 66062

11.72 miles

19 June 2019

3. Gladstone, Missouri (HRB)

5941 Antioch Gladstone MO US 64119

17.52 miles

20 June 2019

4. Manhattan - Kansas State University*

2323 Anderson Avenue Suite 102 Manhattan KS US 66502

99.09 miles

19 June 2019

5. Webb City - Alpha Air Center*

5509 N Dennis Weaver Dr. Webb City MO US 64870

126.9 miles

19 June 2019

1

2

3

4

5

< Back

Cancel

Continue

10. Scroll down and click Continue.

Confirm Schedule Details and Proceed ×

Certified Information Systems Auditor (CISA)

Exam Center OVERLAND PARK 8001 College Blvd Suite 285 Overland Park, KS, US 66210	Scheduled Date Jun 29, 2019	Start Time 01:00 PM (Time Zone: America/Chicago)	EXAM DURATION 240 Minutes
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11. Review your Schedule Details. If everything is correct, click Continue.

Success ×

Booking created successfully

12. If this pop-up Success box does not close automatically, click Close.

13. View your schedule details.

psi

Dashboard > Certified Information Systems Auditor (CISA)

EXAM NAME
Certified Information Systems Auditor (CISA) - Scheduled for Test

CONFIRMATION NUMBER:
H42105876

EXAM DATE: Jun 29, 2019	EXAM TIME: 01:00 PM Time Zone : America/Chicago	EXAM DURATION: 240 minutes	EXAM LOCATION: OVERLAND PARK 8001 College Blvd Suite 285 Overland Park, Kansas, USA 66210 Get Directions
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[Print Acknowledgement](#) [Reschedule](#) [Cancel Schedule](#)

Security Procedures

Please note that smoking, eating, or drinking is not allowed while taking your exam.

If you are taking your exam via Web Delivery, note the following:

- You must take your exam in a private room, free from distractions.
- To check your system compatibility, please visit the following link and follow the directions provided:
[System Compatibility Link](#)

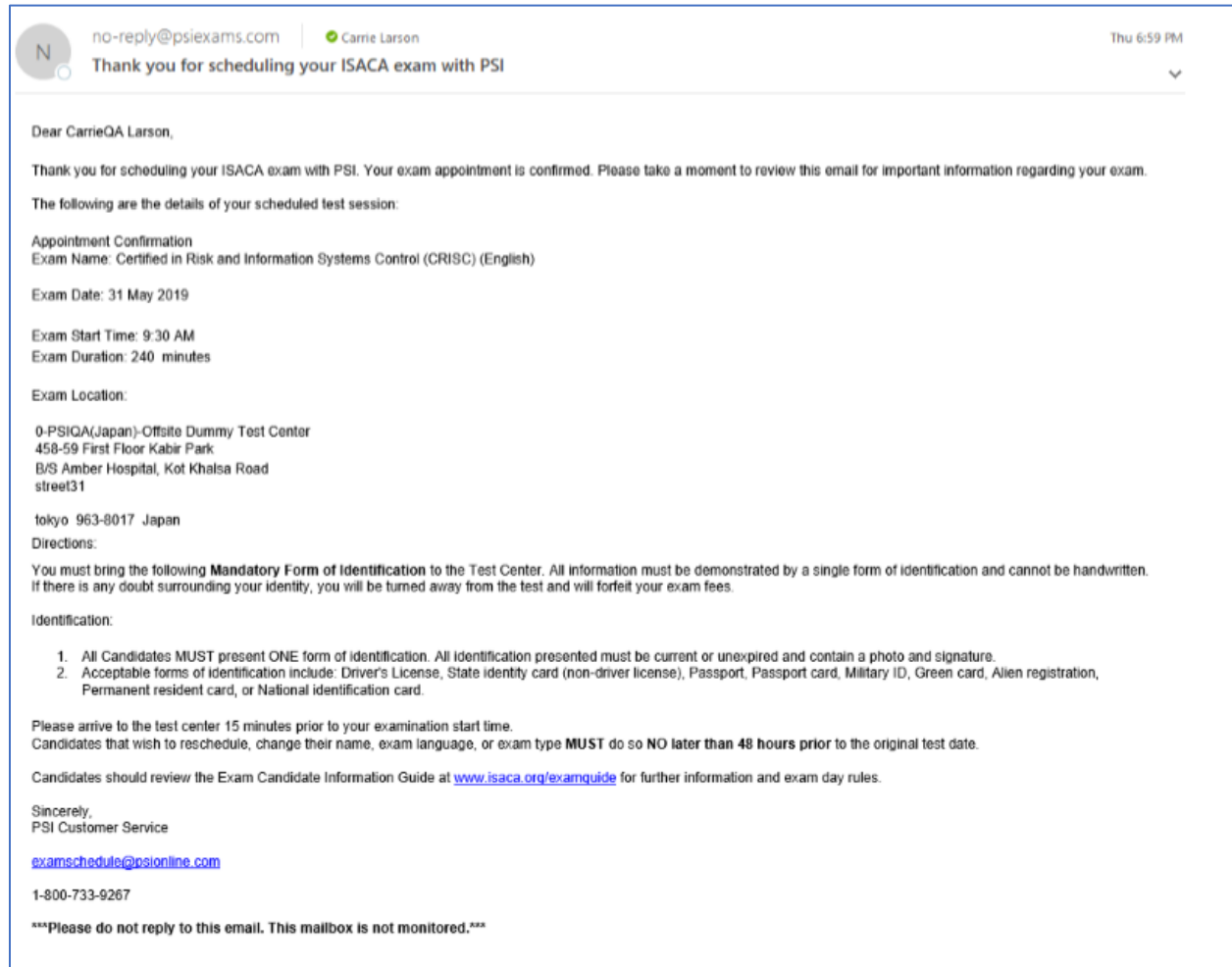
Required Identification Documents

Government issued ID

14. From here you may print your exam schedule details, reschedule, or cancel your exam appointment.

Please note: The system compatibility check only applies to remotely proctored exams. CISA, CISM, CGEIT and CRISC are all tested on-site, so no system check is required.

15. You will receive a confirmation email from PSI at the email address on file with ISACA.

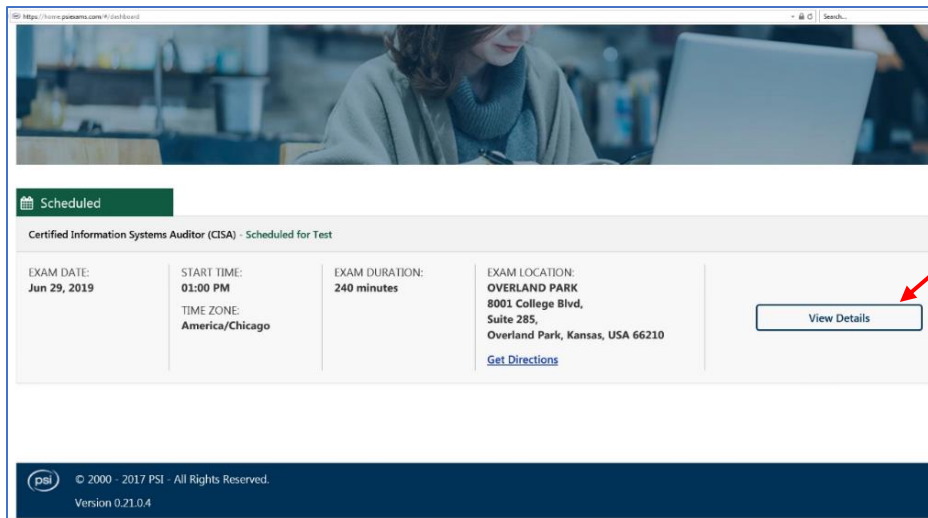


For additional scheduling support, you may also reach out to our exam vendor PSI at examschedule@psionline.com or [click here](#) for the phone number in your region.

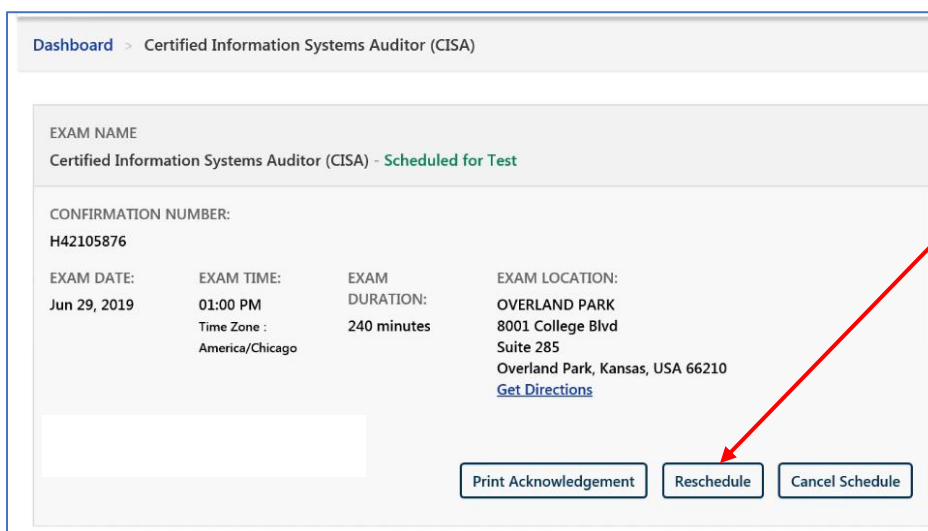
Rescheduling

Note: All rescheduling and cancelling of testing appointment must be done a minimum of 48 hours prior to your originally scheduled appointment. After this point, candidates must either take the exam as scheduled or forfeit their registration fees.

1. To reschedule your exam please log-in to your ISACA profile at www.isaca.org/MyISACA and click on the "Certifications & CPE Management" tab.
2. Click the Take, Reschedule or Cancel Exam link.
3. You will be taken to the PSI scheduling platform.



4. Click View Details to begin rescheduling.



5. Click Reschedule.

Dashboard > Ce

Reschedule Exam ×

Certified Information Systems Auditor (CISA)

Exam Center OVERLAND PARK 8001 College Blvd Suite 285 Overland Park, Kansas, USA 66210	Scheduled Date Jun 29, 2019	Start Time 01:00 PM (Time Zone: America/Chicago)
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Are you sure you want to reschedule the exam?

☐ Click here to

7. Click Yes, reschedule the exam.

Please note:
Your current exam appointment will not be cancelled until you choose a new exam date.

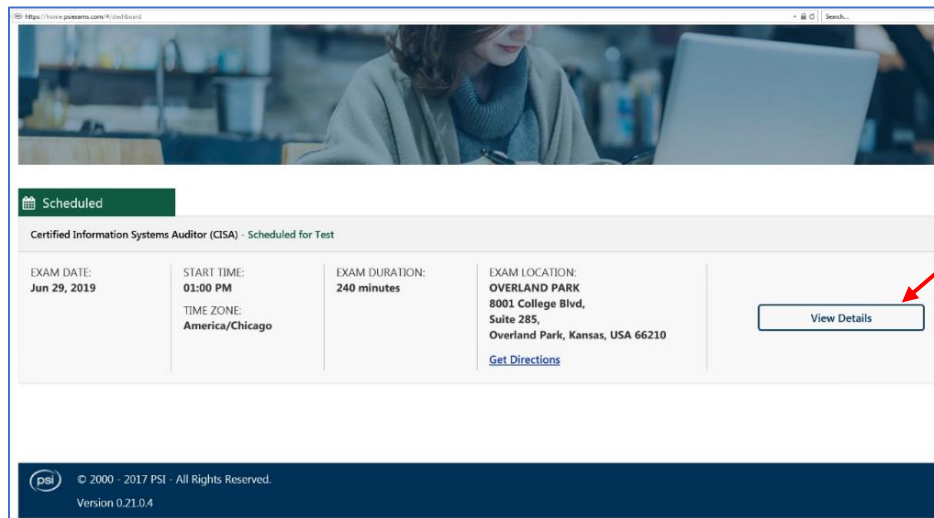
8. To finish rescheduling your exam, refer to step 5 of the Scheduling instructions above.

For additional scheduling support, you may also reach out to our exam vendor PSI at examschedule@psionline.com or [click here](#) for the phone number in your region.

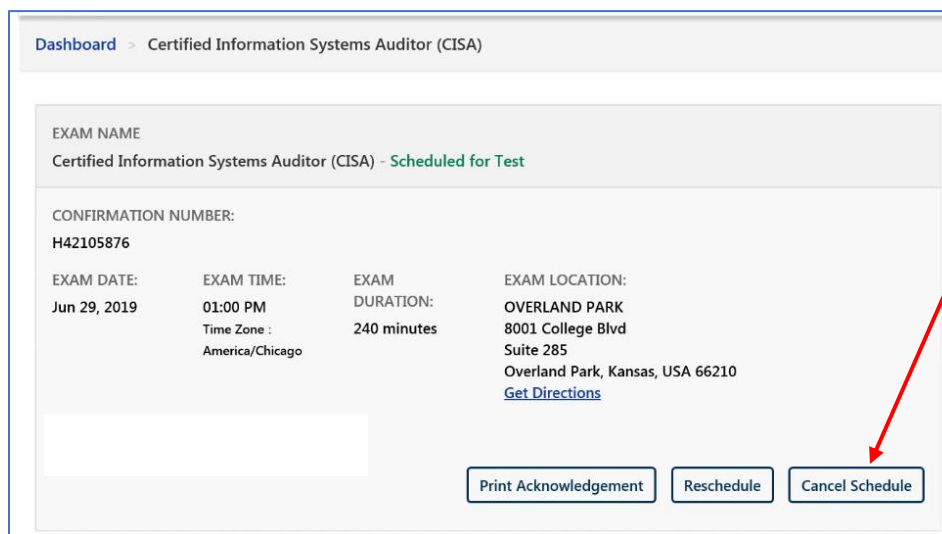
Cancelling

Note: All rescheduling and cancelling of testing appointment must be done a minimum of 48 hours prior to your originally scheduled appointment. After this point, candidates must either take the exam as scheduled or forfeit their registration fees.

1. To cancel your exam please log-in to your ISACA profile at www.isaca.org/MyISACA and click on the "Certifications & CPE Management" tab.
2. Click the Reschedule or Cancel Exam link.
3. You will be taken to the PSI scheduling platform.



4. Click View Details to begin cancelling.



5. Click Cancel Schedule.

Dashboard > CISA

Cancel Scheduled Exam

Certified Information Systems Auditor (CISA)

Exam Center OVERLAND PARK 8001 College Blvd Suite 285 Overland Park, Kansas, USA 66210	Scheduled Date Jun 29, 2019	Start Time 01:00 PM (Time Zone: America/Chicago)
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Are you sure you want to cancel the scheduled exam?

☐ Click here to cancel my exam

6. Click Yes, cancel my scheduled exam.

Dashboard > Certified Information Systems Auditor (CISA)

Success

Booking cancelled successfully.

EXAM NAME
Certified Information Systems Auditor (CISA) - Schedule

CONFIRMATION NUMBER:
H42105876

EXAM DATE: Jun 29, 2019

EXAM TIME: 01:00 PM
Time Zone : America/Chicago

EXAM DURATION: 240 minutes

OVERLAND PARK
8001 College Blvd
Suite 285
Overland Park, Kansas, USA 66210
[Get Directions](#)

7. View the cancellation confirmation and click Close.

psi

WELCOME HAP SHARKNONMEM1

Cancelled

Certified Information Systems Auditor (CISA) - Ready to Schedule

8. If you need to reschedule your exam after cancelling, click Schedule Exam and refer to step 5. of the Scheduling instructions above.

For additional scheduling support, you may also reach out to our exam vendor PSI at examschedule@psionline.com or [click here](#) for the phone number in your region.

Print/View Exam Acknowledgement

1. To print or view your Exam Acknowledgement please log-in to your ISACA profile at www.isaca.org/MyISACA and click on the "Certifications & CPE Management" tab.
2. Click the Reschedule or Cancel Exam link.
3. You will be taken to the PSI scheduling platform.

The screenshot shows the PSI scheduling platform interface. At the top, there is a header with the PSI logo and a search bar. Below the header, there is a section titled "Scheduled" with a calendar icon. Underneath, it says "Certified Information Systems Auditor (CISA) - Scheduled for Test". The main content area displays exam details in a table-like format:

EXAM DATE: Jun 29, 2019	START TIME: 01:00 PM TIME ZONE: America/Chicago	EXAM DURATION: 240 minutes	EXAM LOCATION: OVERLAND PARK 8001 College Blvd, Suite 285, Overland Park, Kansas, USA 66210 Get Directions
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At the bottom right of the table, there is a button labeled "View Details". A red arrow points from a text box to this button.

At the bottom of the page, there is a footer with the PSI logo and the text: "© 2000 - 2017 PSI - All Rights Reserved. Version 0.21.0.4".

4. Click View Details to begin.


The screenshot shows the PSI scheduling platform interface. At the top, there is a header with the text "Dashboard > Certified Information Systems Auditor (CISA)". Below the header, there is a section titled "EXAM NAME" with the text "Certified Information Systems Auditor (CISA) - Scheduled for Test". Underneath, there is a section titled "CONFIRMATION NUMBER:" with the text "H42105876". The main content area displays exam details in a table-like format:

EXAM DATE: Jun 29, 2019	EXAM TIME: 01:00 PM Time Zone : America/Chicago	EXAM DURATION: 240 minutes	EXAM LOCATION: OVERLAND PARK 8001 College Blvd Suite 285 Overland Park, Kansas, USA 66210 Get Directions
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At the bottom left of the table, there is a checkbox with the text "Click here to override Schedule rules". At the bottom right of the table, there are three buttons: "Print Acknowledgement", "Reschedule", and "Cancel Schedule". A red arrow points from a text box to the "Print Acknowledgement" button.

5. Click Print Acknowledgement.

Print Acknowledgement



Certified Information Systems Auditor (CISA)

SPONSOR	ISACA	EXAM TIME	03:00 PM
CONFIRMATION NUMBER	T42106105	EXAM DURATION	Time Zone : America/Los Angeles 240 minutes
EXAM DATE	Jun 07, 2019	EXAM LOCATION	0-PSIQA(USA) Offsite Dummy Test Center Burbank, California, USA 91505

Security Procedures

Please note that smoking, eating, or drinking is not allowed while taking your exam.

If you are taking your exam via Web Delivery, note the following:

- You must take your exam in a private room, free from distractions.
- To check your system compatibility, please visit the following link and follow the directions provided:
[System Compatibility Link](#)

Required Identification Documents

Government-issued ID

Directions to exam center

Close

Print

6. Click Print and follow your usual printing process on your device.

For additional scheduling support, you may also reach out to our exam vendor PSI at examschedule@psionline.com or [click here](#) for the phone number in your region.

PSI Contact Phone Numbers

CUSTOMER SERVICE

Country: USA
Phone: (855) 768-1150
Email: examschedule@psionline.com

Country: Australia
Phone: 1800-290-545
Email: examschedule@psionline.com

Country: Brazil
Phone: 0800-892-4336
Email: examschedule@psionline.com

Country: China
Phone: 10800-713-1993
Email: examschedule@psionline.com

Country: China
Phone: 10800-1301-952
Email: examschedule@psionline.com

Country: Germany
Phone: 0800-180-3394
Email: examschedule@psionline.com

Country: India
Phone: 000-800-040-2059
Email: examschedule@psionline.com

Country: Japan
Phone: 0066-33-821-817
Email: examschedule@psionline.com

Country: Korea, Republic of
Phone: 00308-133-142
Email: examschedule@psionline.com

Country: Singapore
Phone: 800-1302-289
Email: examschedule@psionline.com

Country: United Kingdom
Phone: 0800-210-0978
Email: examschedule@psionline.com