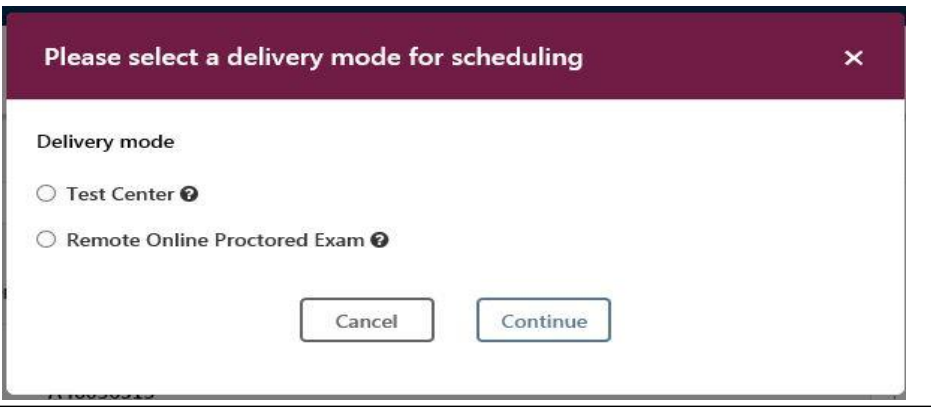
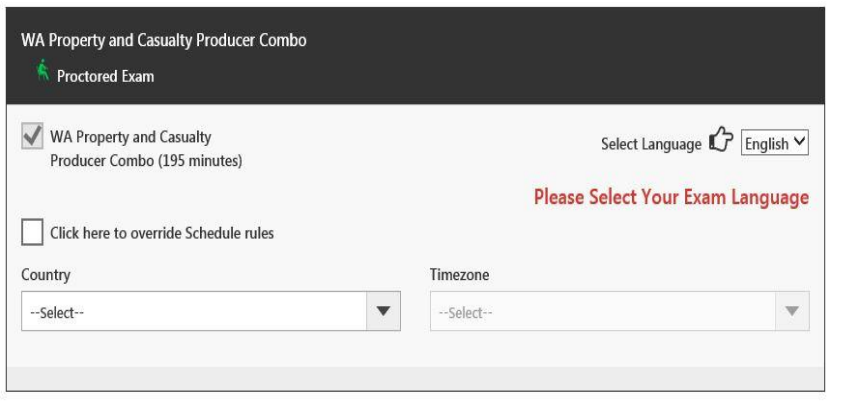
	If you update the SSN, please email Jeff Cox to resend the export.
Full Client Name	New York State Department of Financial Services
Acronym	NYDFS
File Type	Open
ID Type	SSN
Address	One Commerce Plaza, Suite 2003, Albany, NY 12257
Telephone	(518) 474-6630
Fax	N/A
Web address	www.dfs.ny.gov
PSI Candidate Service #	**(855) 579-4637**
Exam Titles - Language/Testing Time/# of items	•NY Accident and Health Insurance Agent/Broker Exam Series 17-52 - English, Spanish/120 minutes/100 questions •NY Agent Exam for Title Insurance Series 17-81 - English/60 minutes/60 questions •NY Bail Bond Agent Exam Series 17-59 - English/60 minutes/60 questions •NY Examination for Life, Accident and Health Insurance Laws and Regulations Series 17-73 - English, Spanish/60 minutes/50 questions •NY Examination for Property and Casualty Insurance Laws and Regulations Series 17-74 - English/60 minutes/50 questions •NY Independent Accident and Health Insurance Adjuster Exam Series 17-63 - English/60 minutes/60 questions •NY Independent Auto Damage and Theft Appraisal Adjuster Exam Series 17-71 - English/60 minutes/60 questions •NY Independent Automobile Insurance Adjuster Exam Series 17-66 - English/60 minutes/60 questions •NY Independent Aviation Insurance Adjuster Exam Series 17-67 - English/60 minutes/60 questions •NY Independent Casualty Insurance Adjuster Exam Series 17-65 - English/60 minutes/60 questions •NY Independent Fidelity and Surety Adjuster Exam Series 17-68 - English/60 minutes/60 questions •NY Independent Fire Adjuster Exam Series 17-64 - English/60 minutes/60 questions •NY Independent General Adjuster Exam Series 17-70/120 minutes/100 questions •NY Independent Inland Marine Adjuster Exam Series 17-69 - English/60 minutes/60 questions •NY Independent Motor Vehicle No-fault and Workers Comp Health Services Adjuster Exam Series 17-72 - English/60 minutes/60 questions •NY Life insurance Agent/Broker Exam Series 17-51 - English, Spanish/120 minutes/100 questions •NY Life Insurance Settlement Broker Exam Series 17-80 - English/120 minutes/100 questions •NY Life, Accident and Health Insurance Agent/Broker Exam Series 17-55 - English/Spanish/150 minutes/150 items
	•NY Life, Accident and Health Insurance Consultant Exam Series 17-57 - English/150 minutes/150 items •NY Mortgage Guaranty Agent Exam Series 17-60 - English/60 minutes/40 questions •Personal Lines Insurance Agent/Broker Exam Series 17-54 - English/120 minutes/100 questions •Property and Casualty Insurance Broker Exam Series 17-56 - English/150 minutes/150 questions •Property and Casualty Insurance Consultant Exam Series 17-58 - English/150 minutes/150 questions •Public Adjuster Exam Series 17-62 - English/60 minutes/60 questions
Pretest Items	In addition to the number of examination items specified in the "Examination Content Outlines", a small number (5 to 10) of "experimental" questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time.
Exam Type	NY Insurance - Migration
Notes	For candidates taking a remote proctored exam, they must log into their PSI UCS account to launch their exam. Have candidate refer to their CIB.
Splitting Portions	N/A
Application Processing	Open registration
Processing Time	Mail – up to 10 business days; Fax – up to 4 business days
Application Processor	NY. ApplicationProcessor@psionline.com
Name/Address Changes	CSR can make minor changes. Changes due to divorce/marriage - CD must send supporting documentation for Application Processor to enter. (Example: Divorce Decree for divorce, Marriage License for marriage)
Languages Available	Please see exam TITLES

Eligibility Criteria	You must successfully complete an approved prelicensing course requirement before taking the corresponding licensing exam. Prelicensing education requirements have been established to ensure that license candidates have a minimum level of knowledge about the insurance marketplace and related New York State laws and regulations. Prelicensing Education Providers. Prelicensing providers are approved by the Department to teach courses that will enable potential licensees to become familiar with the requirements prescribed by law. A list of approved providers and courses is available on the Department's Website at https://www.dfs.ny.gov/apps_and_licensing/agents_and_brokers/prelicensing_education.
Eligibility Period	N/A
Payment Payable to	PSI
Fee	$33 each exam
Payment Type	Money Order, Company Check, Cashier's Check, American Express, MasterCard or VISA are accepted. (Make checks payable to "PSI" and write the applicant's name on the check). Personal checks are not accepted.
Reschedule Rules	You may cancel and reschedule an examination appointment without forfeiting your fee if your cancellation notice is received 48 hours prior to the scheduled examination date.
ADA/Exam Accommodation Approval	A candidate with a disability or a candidate who would otherwise have difficulty taking the examination must follow the instructions and link on the Special Arrangement Request Form at the end of the Candidate Information Bulletin. You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be uploaded to PSI on the letterhead stationery of the authority or specialist and include the following: • Description of the disability and limitations related to testing • Recommended accommodation/modification • Name, title and telephone number of the medical authority or specialist • Original signature of the medical authority or specialist MAKE SURE YOU ARE REGISTERED FOR THE EXAMINATION BEFORE REQUESTING EXAMINATION ACCOMMODATIONS.
Out of State Testing	PSI has examination centers in many other regions across the United States. You may take this examination at any of these locations. Once you have paid for the examination, enter your zip code and a list of the testing sites closest to you will appear.
Test Center or Remote Proctoring	Please also make note that candidates will be able to take the NY Insurance exams a test center or via remote proctoring. When scheduling candidates you will be able to select the option the candidate wants.
	
	If the candidate selects Remote online proctoring you will need to select Country and time zone before proceeding to selecting a test date.
	
Paper/Pencil	Yes

Required at a test center	Candidates must register for the exam with their LEGAL first and last name as it appears on their government issued identification. The required identification below must match the first and last name under which the candidate is registered. Candidates are required to bring one (1) form of valid (non-expired) signature bearing identification to the test site. If the candidate fails to bring proper identification or the candidate names do not match, the candidate will not be allowed to test and their examination fee will not be refunded. **PRIMARY IDENTIFICATION (with photo)** – Choose one • State issued driver's license • State issued identification card • US Government Issued Passport • US Government Issued Military Identification Card • US Government Issued Alien Registration Card • Canadian Government Issued ID **NOTE:** ID must contain candidate's photo, be valid and unexpired.
	A Military ID will not be accepted for a remotely proctored exam, however, all other types of Identification noted above are acceptable for this delivery mode.
Required for remote proctored exams	Candidates must register for the exam with their LEGAL first and last name as it appears on their government issued identification. The required identification below must match the first and last name under which the candidate is registered. Candidates are required to bring one (1) form of valid (non-expired) signature bearing identification to the test site. If the candidate fails to bring proper identification or the candidate names do not match, the candidate will not be allowed to test and their examination fee will not be refunded. **PRIMARY IDENTIFICATION (with photo)** – Choose one • State issued driver's license • State issued identification card • US Government Issued Passport • US Government Issued Military Identification Card • US Government Issued Alien Registration Card • Canadian Government Issued ID **NOTE:** ID must contain candidate's photo, be valid and unexpired.
System Compatibility Check for Remote Proctored Exams	Compatibility Check is located on the Candidate's PSI Dashboard next to the schedule details. It is also located in the security procedures when selecting "view details" from the PSI Dashboard. It is in the candidate's best interest to conduct a compatibly check on their PC or laptop when they schedule their exam to ensure that their workstation will be compatible with PSI system requirements.
Basic Trouble Shooting for Candidates Taking a Remote Proctored Exam	The list below contains all the hardware and software requirements for the exam. • Workstation must have webcam and microphone • Operating system supported: Windows 7.0, 8.0, 8.1, 10.0 or Macintosh 10 • Browser and Version - Chrome 58.0 and above • Browser settings: Cookies Enabled • Browser settings: Javascript Enabled • Movable Webcam/Microphone: Minimum VGA 640 x 480 resolution, enabled built in or external microphone • Connection Speed - Should be at leas 50 kbits per second
Remote Proctoring Bridge TECH SUPPORT	CSRs must do a warm transfer to x6791. You may also initiate a chat at http://clientportal.softwaresecure.com/support after you close the Secure Browser Software. Phone numbers: 1-844-267-1017; International 1-702-939-6734
Open Book Exam	No
Calculator Allowed	Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site. You will have access to an online calculator.
Reference Materials Given at Site	None
Passing Score	70% each exam
Cut score	N/A
Veteran's Preference Points	N/A
Score reports	Score will be given to the candidate immediately, on-screen, following completion of the examination. The candidate will receive their score report via email, within 1-3 business days. Your score will be sent electronically to the state.
Dup Score Report Fee	To request a duplicate score report, please reach out to scorereports@psionline.com. Candidates will receive their score report via email.
Fingerprint Info	Electronic fingerprint. Please go to the Department's website at https://www.dfs.ny.gov/apps_and_licensing/agents_and_brokers/home for instructions on how to be fingerprinted electronically.

Licensing instructions	After passing the license examination (if an examination is required), you must submit your license application to the Department, along with any other required paperwork for the type of license you are seeking. You may obtain license application information from the Department's website at https://www.dfs.ny.gov/apps_and_licensing/agents_and_brokers/home. **Important**: Applications must be received within two years from the date of passing the examination. Incomplete applications or applications without the required fee will not be accepted or placed on file.
Retest fee	$33 each exam
Retest procedure	It is not possible to make a new examination appointment on the same day you have taken an examination; this is due to processing and reporting scores. A candidate who tests unsuccessfully on a Wednesday can call the next day, Thursday, and retest as soon as Friday, depending upon space availability. In order to retest, you must re-register following the steps for registration and scheduling
Exam review	PSI, in cooperation with the New York State Department of Financial Services, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. This is the only review of examination materials available to candidates.
Practice Exams Offered	Yes - online at www.psiexams.com. You may take the practice exams an unlimited number of times: you will need to pay each time.
Support modes	N/A
Support email	examschedule@psionline.com
Email Response Time	Up to 48 hrs.
Scheduling modes	Phone, PSI website
Information Links	https://www.dfs.ny.gov/
	https://home.psiexams.com/static/#/bcheck
Created Date	4/22/2019
Modified Date	3/18/2021 rp