

TLC Driver License Applicant FAQ's on E-Testing

1. How long is the TLC Driver License Exam?

The TLC Driver License Exam is two hours long. There are 80 multiple choice questions on the TLC Driver License Exam. There is no change to the exam time, content, or languages offered since PSI Services started offering the TLC Driver License Exam.

2. In what languages can I take the course and the TLC Driver License Exam in?

The TLC Driver License Course and Exam are offered in Arabic, Bengali, English, Mandarin (and written in Simplified Chinese), Russian, Spanish, and Urdu.

3. How will a TLC Driver License applicant know if they are eligible to take the TLC Driver License Exam?

All TLC Driver License applicants should be sure to check the email they have on file with TLC. A driver should receive the PSI welcome email within 24 hours of completing the 24-Hour TLC Driver License Course at an approved TLC Driver Education Provider.

4. If a TLC Driver License applicant states that they have completed the 24-Hour TLC Driver Education Course, but they still don't have a welcome email from PSI, how can they sign up to take the TLC Driver License Exam?

Direct the applicant to contact TLC Education at education@tlc.nyc.gov to confirm their course completion.

5. When will TLC be notified if the TLC Driver License Applicant has passed the TLC Driver License Exam?

PSI will transfer test results electronically to the TLC. TLC will know by the following day if the applicant has failed or passed the TLC Driver License Exam.

6. If a TLC driver license applicant asks when they'll get their TLC Driver License:

All TLC Driver License applicants can visit www.nyc.gov/tlcup to see the status of their TLC Driver License Application and view any open requirements. If an applicant has any specific questions about the status of their TLC Driver License application, please direct them to contact the TLC Call Center at 718-391-5501.