



PSI CE Online Frequently Asked Questions

Insurance Producer/Public Adjuster Questions

FOR LICENSEES THAT HAVE BOTH A PRODUCER AND PUBLIC ADJUSTER LICENSE, YOU MAY NOT TAKE THE SAME CE COURSE FOR BOTH LICENSE TYPES. IF YOU TAKE THE SAME COURSE TWICE YOU WILL ONLY GET CREDIT FOR THE FIRST ONE TAKEN.

How can I look up my New Jersey CE credits?

Go to the PSI CE online website, <https://ce.psiexams.com/>, and click on the “Continuing Education Transcript” link. Enter your Last Name and License Number to retrieve your CE transcript. (Be sure to drop any preceding zeros in the license number).

Your CE Transcript will show your CE review period begin date, CE review period end date, and all courses you have taken during the CE review period.

What’s my New Jersey license number?

You can look up your New Jersey license number on the New Jersey Department of Banking and Insurance website at <http://www.state.nj.us/dobi/licenseesearch/licsearch.htm> or you may obtain your producer license number from the actual license.

My credits aren’t showing and I have the certificates of completion. How do I update my CE record?

Please contact the course provider and ask them to post your credits. Verify that the provider has your correct last name and license number. If the provider claims they have already posted the credits and they still don’t show, they may need to re-submit.

How can I find a course to take to fulfill my Continuing Education requirements?

Go to the PSI CE online website, <https://ce.psiexams.com/>, and click on the Approved Courses Inquiry link to search for classroom courses and self-study courses. To search for specific classroom course offerings, click on the Available Course Offerings Inquiry link. Once you have identified a course you would like to take, contact the education provider using the contact information displayed for the provider.

How many credit hours do I need to take to satisfy my New Jersey Continuing Education requirements?

Please see the New Jersey Department of Banking and Insurance website at <http://www.state.nj.us/dobi/prodfaq.htm> for additional details.

How do I renew my license?

Please see the New Jersey Department of Banking and Insurance website at <http://www.state.nj.us/dobi/prodfaq.htm> for additional details.

Can the same CE course be taken more than once during a CE compliance period?

As per Department of Banking and Insurance Policy, a CE course may only be taken once during a CE compliance period. Duplicate course credits will not be applied towards the final CE compliance requirements.

Is the PSI CE online website compatible with a Macintosh?

Yes, when using Microsoft IE or Firefox.

I maintain a non-resident New Jersey producer license. Do I have to meet continuing education requirements?

Non-resident licensees are not required to meet continuing education requirements, nor are they able to view a transcript.